



If you no longer possess the dishwasher, you may be able to find the serial number through purchase records or warranty records.

**Even if you cannot find the serial number you should still complete the Claim Form.** The Claims Administrator will try to locate your serial number through Whirlpool's or Sears' records. If the Claims Administrator cannot locate your serial number, you may receive a deficiency notice and/or your claim may be denied.

**Eligibility Requirements to Make a Claim**

Question 1	Yes	No
Did you buy, or otherwise acquire as part of the purchase or remodeling of a home, or as a gift, a new Dishwasher with model and serial numbers listed as eligible for settlement benefits on <a href="http://www.DishwasherSettlement.com">www.DishwasherSettlement.com</a> that was sold under the brand name KitchenAid®, Kenmore®, or Whirlpool®? <i>Note: To locate the model number, open the door to your dishwasher and look for the model tag label on the outside rim of the door.</i>	<input type="radio"/>	<input type="radio"/>

If you were unable to answer "Yes" to Question 1 above, **STOP**: You are not entitled to any compensation or benefit under this settlement.

**If you answered "YES" to Question 1, please move on to Question 2.**

Question 2 - Which benefit(s) are you seeking under this settlement?	
Please <b>check all that apply</b> . You may be entitled to both forms of benefit if you experienced an Overheating Event.	
<input type="radio"/>	Cash rebate for the purchase of a new KitchenAid®, Kenmore®, or Whirlpool® brand dishwasher.
<input type="radio"/>	Reimbursement of out-of-pocket expenses incurred to repair or replace a Dishwasher that experienced an Overheating Event.

**Important:** If you wish to receive only a cash rebate and are not submitting a claim for compensation for a Dishwasher Overheating Event, you only need to complete the rest of this Part I. Please complete Part II of this Claim Form only if you are requesting reimbursement for a Dishwasher Overheating Event. You may return your completed Claim Form by Canada Post postmarked no later than November 25, 2019, or submit it online at [www.DishwasherSettlement.com](http://www.DishwasherSettlement.com), no later than November 25, 2019.

**After you have completed this Part I in full, please sign the Certification below. You must complete Part II only if you wish to make a claim for a cash reimbursement payment for expenses incurred in connection with a Dishwasher Overheating Event.**

**CERTIFICATION STATEMENT (Please note that you will not be eligible to receive any cash rebate unless you sign and date this statement):** I affirm that all information provided in Part I of this Claim Form is true and accurate.

Signature: \_\_\_\_\_

Dated (mm/dd/yyyy): \_\_\_\_\_

Print Name: \_\_\_\_\_

**DISHWASHERS SETTLEMENT CLAIM FORM - PART II**

If you are eligible for and wish to make a claim for a cash reimbursement payment for out-of-pocket expenses incurred due to an Overheating Event in your Dishwasher, you must complete this Part II of the Claim Form. Please complete and return Part II **only** if you are seeking **reimbursement for out-of-pocket expenses you incurred due to an Overheating Event in your Dishwasher.**

If you are eligible for reimbursement due to an Overheating Event in your Dishwasher and submit a valid claim under Section II, Whirlpool will reimburse you up to the **full cost** of the Qualifying Repair or you may be reimbursed up to \$300 for a Whirlpool-manufactured replacement dishwasher, or up to \$200 for a non-Whirlpool-built replacement dishwasher.



If you have documentary proof of the Overheating Event, Qualifying Repair, or Qualifying Replacement, please submit a photocopy of such documentation with this Claim Form or upload it when you submit the Claim Form online at [www.DishwasherSettlement.com](http://www.DishwasherSettlement.com). Please keep the original documentation for your records. If you do not submit documentation with your Claim Form, the Settlement Administrator may contact you and ask that you provide documentation showing that you experienced an Overheating Event and either a Qualifying Repair or a Qualifying Replacement.

After you have answered the eligibility questions and signed and dated the Claim Form, please mail to the Dishwashers Settlement Administrator **both** Parts I **and** II of this Claim Form **and** copies of all supporting documentation, if you have it. Alternatively, you may complete and submit this Claim Form online at [www.DishwasherSettlement.com](http://www.DishwasherSettlement.com). Please keep the originals of your documentary proof and send only copies to the Settlement Administrator, or upload copies to the website using the online Claim Form.

**REIMBURSEMENT FOR OUT-OF-POCKET EXPENSES DUE TO  
A DISHWASHER OVERHEATING EVENT**

<b>Eligibility Questions for Cash Reimbursement Payment for a Dishwasher Overheating Event</b>	<b>Yes</b>	<b>No</b>
1. Did your Dishwasher’s Electronic Control Board, or the wire terminals connected to the Electronic Control Board, overheat, ignite, or emit smoke, fumes, sparks, or electrical arcing?	<input type="radio"/>	<input type="radio"/>
2. Did this Overheating Event occur within 12 years after you bought your Dishwasher?	<input type="radio"/>	<input type="radio"/>
3. Did you incur any out-of-pocket expenses because of this Overheating Event in your Dishwasher? For example, did you pay out-of-pocket to repair your Dishwasher’s Electronic Control Board or to buy a replacement dishwasher?	<input type="radio"/>	<input type="radio"/>
4. What was the total amount of the expenses you incurred due to the Overheating Event in your Dishwasher? (4a). Was this expense for a Repair? Was this expense for a Replacement?	\$ <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>

If you answered “NO” to Questions 1 or 2 above, **STOP**: You are not entitled to any cash reimbursement payment.

If you answered “NO” to Question 3 because the Overheating Event was recent and you have not yet incurred out-of-pocket expenses, you are still entitled to benefits under the Settlement, but you must contact Whirlpool to discuss those benefits. Please call 1-877-559-2515. If you answered “NO” to Question 3 for a different reason (e.g., Whirlpool or Sears provided you with a free repair or free replacement dishwasher), you are not entitled to a cash reimbursement payment.

If you answered “YES” to each of Questions 1, 2, and 3 and have answered Question 4, please move on to Question 5 below.

<b>Eligibility Questions for Cash Reimbursement Payment for a Dishwasher Overheating Event</b>	<b>Yes</b>	<b>No</b>
5. Have you already received reimbursement from Whirlpool, Sears, or another third party for the expenses you incurred because of the Overheating Event in your Dishwasher?	<input type="radio"/>	<input type="radio"/>



If you answered “NO” to Question 5 above, please move on to Question 6 below. If you have answered “YES” to Question 5, you may still be entitled to compensation so long as you were not **fully** reimbursed for the expenses you identified in response to Question 5. If you were not fully reimbursed, please provide the following information and then proceed to Question 6 below:

	Yes	No	Amount/Value
Did you receive any cash payment, gift card, refund, or reimbursement from Whirlpool or Sears?	<input type="radio"/>	<input type="radio"/>	\$ <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>
Did you receive a free replacement dishwasher, other appliance, or other product from Whirlpool or Sears?	<input type="radio"/>	<input type="radio"/>	\$ <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>
Did you receive any other form of compensation from Whirlpool or Sears, such as a dollar discount, percentage discount, or rebate on a new dishwasher?	<input type="radio"/>	<input type="radio"/>	\$ <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> . <input type="text"/> <input type="text"/>

Eligibility Questions for Cash Reimbursement Payment for a Dishwasher Overheating Event	Yes	No
6. Do you have documentation showing the amount of expenses you incurred to repair or replace your Dishwasher because of the Overheating Event in your Dishwasher?	<input type="radio"/>	<input type="radio"/>

Examples of sufficient documentation for Question 6 include, but are not limited to, cheques, credit card statements, sales or repair invoices and receipts, and service and installation company records that establish the date, fact of, and amount you paid for expenses incurred because of the Overheating Event. Please keep your original documentary proof and send only copies to the Settlement Administrator.

If you answered “YES” to Questions 1, 2, 3, and 6 and “NO” to Question 5, you are entitled to a cash reimbursement payment from Whirlpool. If you are requesting reimbursement for repairs, you may be reimbursed up to the full cost of the Qualifying Repair. If you are requesting reimbursement for the price you paid for a replacement dishwasher due to the Overheating Event in your Dishwasher, you may be reimbursed up to \$300 for a Whirlpool-manufactured replacement dishwasher or up to \$200 for a non-Whirlpool-made replacement dishwasher. Please include with this Claim Form a copy of your documentary proof, sign and date the Certification Statement below, and mail to the Whirlpool Settlement Administrator **both** Parts I **and** II of this Claim Form **and** copies of all documentary proof required in this Section II. Alternatively, you may complete your Claim Form online at [www.DishwasherSettlement.com](http://www.DishwasherSettlement.com) and upload any supporting documentation. Please keep your original documentary proof, and send only copies to the Settlement Administrator.

If you have answered “YES” to Questions 1, 2 and 3 and “NO” to all of Questions 5-6, and you do not have documentation showing that you purchased your Dishwasher or experienced an Overheating Event or Qualifying Repair of your Dishwasher, **STOP**: You are not entitled to compensation.

**CERTIFICATION STATEMENT (Please note that you will not be eligible to receive any cash reimbursement payment unless you sign and date this statement):** I understand that by submitting this claim I am authorizing the Claims Administrator to contact me as the Claims Administrator deems appropriate for more information about my claim. I verify that I am at least 18 years old. I declare that the information provided in this Claim Form is true and correct.

Please review all information before submitting your claim.

Signature: \_\_\_\_\_

Dated (mm/dd/yyyy): \_\_\_\_\_

Print Name: \_\_\_\_\_

